***TRIO LAUNDRY***

**At Your Service**

Scope: To supply professional Laundry Services required by our Clients, in the course of our daily business using elevated standards and quality.

**What we Offer:**

* Professional, Reliable Service
* High Quality Inputs
* Properly managed and trained staff
* Collect and Drop
* Continuous Improvement through communication

**Our Pledge**

* It’s Not just about the Money
* We **Will** Try
* Customer is our Livelihood
* No False Promises
* Get the Job Done as best we can
* Talk to Us, we **Do** listen

**What we expect:**

* Open and effective Communication
* Building professional relationships
* Mutual respect in Business (Professionalism) and it’s not Personal!
* Partnering with Clients to find common Win-Win solutions (Compromise)
* Mutual Projection for better Planning (Inputs, Time, Staff etc.)

**What we strive towards**

* Getting the Job done
* Uncompromised Quality and Service
* Seeking Latest Technology
* Customer comes **First**
* Customer may not always be right, but must be heard thoroughly, **before** our view
* Continuous Staff training and Skills upliftment
* Mistakes **DO** Happen - Immediate remedy, but should not be repeated
* We may really try, but unfortunately, sometimes cannot satisfy everyone.